



emulate

Liver-Chip R1 Co-Culture Protocol

March 04, 2026

EP-234 Rev. B

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Liver-Chip R1 Co-Culture Protocol

Overview

Introduction

This protocol describes the general steps for using the Emulate Liver-Chip R1 BioKit Co-Culture. For instructions on using the Liver-Chip **S1** BioKit Co-Culture, please see [EP227](#).

CAUTION



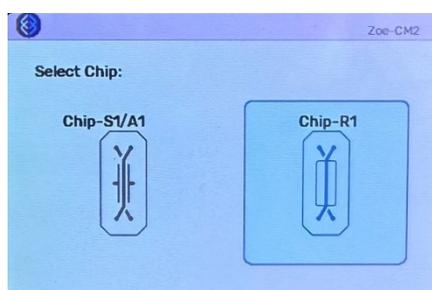
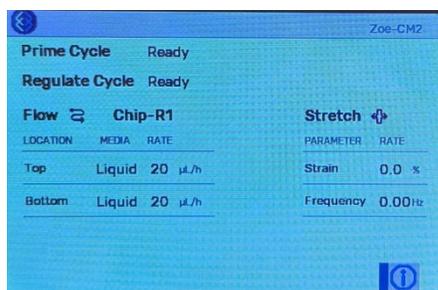
Extreme consideration must be taken when using the Emulate Chip with a Zoë. The consumable type must be configured on the User Interface (UI) according to the chip being used (Chip-S1 or Chip-R1). This setting impacts the Prime, Regulate, and Flow parameters for the chip. A mismatch between the UI setting and the physical consumable could lead to instrument failure.

Chip-R1 can only be used with Pod-2. Chip-S1 can only be used with Pod-1 or Pod S1/A1 (after March 2026).

**To use Chip-R1 on Zoë-CM1, ensure the firmware is on v1.2.4 or above
To use Chip-R1 on Zoë-CM2, ensure the firmware is on v1.4.5 or above***

Firmware updates can be performed through [Utility Hub](#) on the Emulate website.

****If your Zoë-CM2 is on v1.3.0 or below, please contact Emulate Support.***



Follow the below steps to select the Chip-R1 as the consumable type:

Step	Action
1	Use the Dial to highlight “Chip-S1” on the display.
2	Press the Dial Button to show the “Select Chip” UI.
3	Rotate the Dial to toggle to “Chip-R1.”
4	Press the Dial Button to select “Chip-R1.”

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Part I: Liver-Chip R1 BioKit Co-Culture

Overview

Introduction This part provides an overview of the Liver-Chip R1 BioKit Co-Culture as well as its key components, shipping information, and storage specifications.

Components The Liver-Chip R1 BioKit Co-Culture includes the pre-qualified primary human liver cells listed in the table below.

Category	Channel Location	Type of Cells
Parenchymal Epithelial Cells	Top	Hepatocytes
Non-parenchymal cells (LSEC)	Bottom	<ul style="list-style-type: none"> Liver sinusoidal endothelial cells (LSECs)

Cell Shipping Cells are shipped in cryogenic storage vacuum flasks.

Cell Storage Cells must be stored in the vapor phase of liquid nitrogen until use.

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Part II: Experimental Overview

Overview

Introduction This part gives an overview of the experimental workflow.

**Day -X:
Reagent
Preparation** Aliquot reagents (media supplements, ECM, Matrigel, etc.)

**Day -5: Thaw
LSECs**

- Prepare LSEC culture flask
- Thaw and plate LSECs

**Day -2:
(Optional)
Passage
LSECs**

- It is up to the user's discretion to perform additional passaging
- It may not be necessary if the LSECs are confluent enough on this day

**Day -1: Chip
Preparation**

- Prepare chips
- Prepare ECM solution
- Coat chips with ECM

**Day 0:
Hepatocytes
to Chips,
Hepatocyte
Overlay**

- Prepare hepatocyte seeding medium
- Prepare chips
- Thaw hepatocytes
- Adjust cell density
- Seed hepatocytes to top channel
- Seed a well plate
- Prepare overlay medium
- Overlay hepatocytes

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Overview, Continued

Day 1: LSECs to Chips, Chips to Pods, and Pods to Zoë

- Prepare LSEC seeding medium
 - Wash chips
 - Harvest LSECs
 - Seed LSECs to bottom channel
 - Gas equilibration of media
 - Prime Pods
 - Wash chips
 - Chips to Pods
 - Pods to Zoë
-

Day 2+: Maintaining and Sampling

- Sampling and media replenishment
-

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Part III: Equipment and Materials Required

Overview

Introduction Ensure all equipment, materials, and reagents are accessible prior to each experiment. Below are the catalog numbers for the specific materials needed.

Note Exact catalog numbers are not provided for some required materials, as several brands and models are accepted.

Required Equipment A list of equipment needed for this protocol is provided below:

Equipment	Description	Supplier	Catalog Number
Liver-Chip R1 BioKit Co-Culture	Co-Culture 12- or 24-pack	Emulate	BIO-LH-CO12R1 BIO-LH-CO24R1
Zoë-CM2® Culture Module	1 per 12 chips	Emulate	ZOE-CM2
Orb-HM1® Hub Module	1 per 4 Zoës	Emulate	ORB-HM1
Chip Cradle	Autoclaved, 1 per 6 chips	Emulate	CHIP-CRD
Steriflip®-HV Filters	Sterile, 0.45 µm PVDF filter	EMD Millipore	SE1M003M00
Square Cell Culture Dish (120 x 120 mm)	Sterile, 1 per 6 chips	VWR	82051-068
Collagen type-1 coated plates	24-well, flat-bottom, TC-treated	Corning	356408
Handheld vacuum aspirator	-	Corning	4930
Aspirating pipettes	2-mL, polystyrene, individually wrapped	Corning / Falcon	357558
Aspirating tips	Sterile (autoclaved)	-	-
Serological Pipettes	2-mL, 5-mL, 10-mL, and 25-mL low-endotoxin, sterile		
Pipette	P20, P200, and P1000	-	-
Pipette Tips	P20, P200, and P1000 sterile, filter, low-adhesion	-	-

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Overview, Continued

Required Equipment, Continued

Equipment	Description	Supplier	Catalog Number
Conical tubes	15-mL and 50-mL polypropylene, sterile	-	-
Eppendorf Tubes®	15-mL, sterile	-	-
Parafilm®	-	-	-
Microscope (with Camera)	For bright-field imaging	-	-
Hemocytometer	-	-	-
Water bath (or beads)	-	-	-
Vacuum set-up	-70 kPa minimum achievable pressure	-	-
T25 Flask	-	-	-
T75 Flask	-	-	-
Ice bucket	-	-	-
70% ethanol wipes	For surface sterilization	-	-

Required Materials

A list of reagents, media, and supplements needed for this protocol in addition to the Emulate Liver-Chip R1 BioKit Co-Culture is provided below:

Reagent	Description	Supplier	Catalog Number
Dulbecco's PBS (DPBS -/-) (without Ca ²⁺ , Mg ²⁺)	1X	Corning	21-031-CV
10X DPBS (-/-) (without Ca ⁺⁺ , Mg ⁺⁺)	10X	Corning	20-031-CV
Trypan blue	0.4% solution	Sigma	93595
Percoll® Solution	100% stock solution	Sigma	P4937
Trypsin-EDTA solution	0.05% trypsin	Sigma	T3924
WEM Medium (+)	Williams' medium E with phenol red (+)	Sigma	W4128
WEM Medium (-)	Williams' medium E no phenol red (-)	Sigma	W1878

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Overview, Continued

Required Materials, Continued

Reagent	Description	Supplier	Catalog Number
CSC medium (Kit)	LSEC medium & supplements	Cell Systems	4Z3-500
Culture boost™	50X supplement	Cell Systems	4CB-500
Attachment Factor™	1X	Cell Systems	4Z0-210
Matrigel®	LDEV-free	Corning	354234
Fibronectin	Bovine protein, plasma	ThermoFisher	33010-018
Collagen type I	Rat tail; HC	Corning	354249
Penicillin-streptomycin	10,000 U / mL; 10 mg / mL	Sigma	P4333
L-GlutaMax™	200 mM	ThermoFisher	35050-061
L-Ascorbic Acid	100-mg powder	Sigma	5960
Dexamethasone	100-mg powder	Sigma	D4902
Fetal bovine serum (FBS)	Sterile, heat-inactivated	Sigma	F4135 or F8317
ITS+	Premix supplement	Corning	354352
Cell culture grade water	For fibronectin solution preparation	Corning	25-055-CVC
Cell culture grade DMSO	For dexamethasone	Millipore Sigma	D2650

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Part IV: Workstation Preparation and Chip Handling Techniques

Overview

Aseptic Techniques

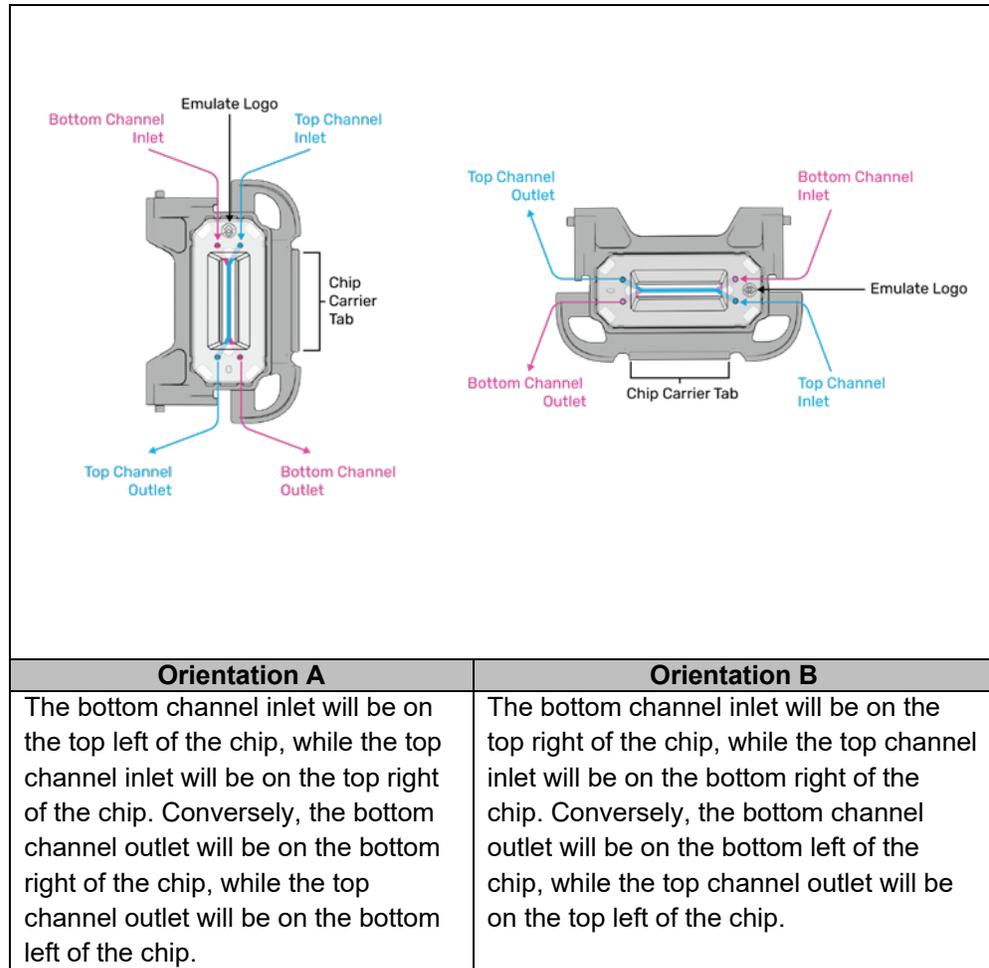
- Always work with chips in a sterile environment, such as the biosafety cabinet (BSC).
 - Before beginning the experiment, prepare, sanitize, and organize the work surface of the BSC. Arrange tips, media, and other necessary materials in the sterile field so they are easily within reach but not blocking the path of airflow.
 - Use 70% ethanol to thoroughly sanitize all reagents and materials before placing them into the BSC.
 - Always avoid touching the chip directly. Handle the chip carrier only by the sides, or by the tab, with gloves.
 - Do not remove chips from the chip carrier until after the experiment.
-

Cell Storage

Always store cryopreserved cells in the vapor phase of liquid nitrogen. Never store them in dry ice nor in a -80°C freezer. Chronic temperature fluctuations can cause severe damage to cell membranes and the cytoskeletal components.

Chip Handling Techniques

Possible Chip Orientations



Pipetting

While 50 μL (top channel) and 20 μL (bottom channel) are the standard volumes used throughout the protocol, there can be some flexibility in the actual volumes used:

Channel	Volume Range
Top Channel	35–50 μL
Bottom Channel	15–20 μL

These volumes allow for simple pipetting and a slight overfill to avoid bubbles or dry channels.

- All wash steps, unless otherwise stated, are performed using 200 μL of the specific wash solution.

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Chip Handling Techniques, Continued

Channel and Membrane Dimensions

The specific channel and membrane dimensions are outlined below:

Top Channel	
Width x Height Dimensions	1000 μm x 1000 μm
Area	25.66 mm^2
Volume	24.52 μL
Imaging distance from the bottom of the chip to the top of the membrane	172 μm
Bottom Channel	
Width x Height Dimensions	1050 μm x 100 μm
Area	29.46 mm^2
Volume	2.97 μL
Membrane	
Pore diameter	3.0 μm
Pore spacing	Random distribution (track-etched membrane)
Porosity	2.8%
Thickness	22 μm
Co-Culture Region	
Area	16.56 mm^2

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Chip Handling Techniques, Continued

Pipetting Solution into Channels

Follow the steps below for pipetting solution into the Organ-Chip when coating, washing, and seeding cells prior to attaching the chip to Zoë.

Note: Always introduce liquid to the endothelial channel before the epithelial channel.

Step	Action
1	Take a P200 pipette with a sterile pipette tip and collect the solution to be added to the Organ-Chip.
2	Place the pipette tip perpendicular to the chip channel inlet, ensuring that the tip is securely in the port.
3	Steadily dispense the liquid through the channel.

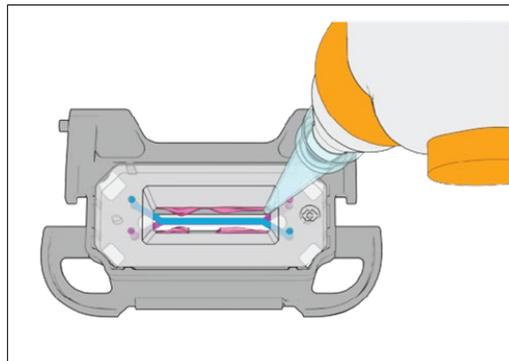
CAUTION



There is additional resistance in the bottom channel of Chip-R1 compared to Chip-S1. Therefore, when pipetting into the bottom channel, depress the plunger fully and hold the pipette at the port for several seconds to allow the full volume to be pipetted through the bottom channel.



When aspirating from the gasket window, take precaution NOT to make contact with the channel feature itself. The top gas exchanger film can easily be punctured by a pipette tip.



Note on Aspiration: Careful consideration must be given to aspiration steps during Chip-R1 seeding. Residual liquid over the outlet ports may be a contributing factor to the formation of cell distribution gradients when handling the chips post-seeding.

Suggestions for aspiration and avoiding gradients:

1. Aspirate excessive volume from the outlets with a vacuum aspirator.
2. Do not work directly over the port as this may cause the cell medium to aspirate from the channel itself.
3. Do not drag the aspirator tip across the top of the chip as this can cause scratches on the top layer.

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Part V: Liver-Chip R1 Co-Culture Protocol

Protocol Overview

Introduction This section lists the basic steps for using Liver-Chip R1 BioKit Co-Culture in experiments.

Timeline

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Day -1: Chip Preparation	20
Day 0: Hepatocytes to Chip & Matrigel Overlay	25
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Day -X: Reagent Preparation

Aliquot Reagents

Introduction Aliquot reagents prior to use so the stock solutions do not undergo multiple freeze-thaw cycles.

Fibronectin (ECM)

Reagent	Conc. [Stock]	Amount	Volume	Solvent
Fibronectin	1 mg / mL	1 mg	1 mL	Cell culture grade water

- Resuspend 1 mg fibronectin in 1 mL of cell culture grade water according to manufacturer's instructions.
- Create single-use volume aliquots and store them at -20°C. For 12 chips, this equates to 37.5 µL of Fibronectin for 1.5 mL of final ECM volume (see Pages 22 and 23 for calculations).

Matrigel (Overlay)

Reagent	Volume
Matrigel	Varies per lot

The Matrigel bottle must be thawed overnight on ice, either in the back of the 2–6°C refrigerator or in a cold room. Add water to ensure the ice is slushy, as the solution gels rapidly at temperatures above 10°C. For aliquoting, use pipette tips and tubes that have been prechilled to -20°C, maintain aliquots on slushy ice, and transfer the aliquots immediately to -20°C.

- Calculate and prepare the aliquot volume needed to achieve a concentration of 0.25 mg/mL in the overlay media.
- Store aliquots at -20°C.

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Aliquot Reagents, Continued

Culture Supplements

Reagent	Conc. [Stock]	Volume	Solvent
L-Ascorbic acid	50 mg / mL	Calculate based on amount purchased	Cell culture grade water
Dexamethasone	10 mM	Calculate based on amount purchased	Cell culture grade DMSO
Dexamethasone	1 mM	Calculate based on amount purchased	Cell culture grade DMSO

- Resuspend each supplement to the stock concentration in the table above.
 - Aliquot each supplement to single-use volumes (i.e., 12 chips, see pages 26 and 37 for details).
 - Please check the Complete Hepatocyte Seeding Medium and Complete Hepatocyte Maintenance Medium preparation tables in the appendix to adjust the aliquot size based on your experiment size.
 - For L-ascorbic acid, prepare 160–200 μ L aliquots.
 - For 10 mM dexamethasone, prepare 20 μ L aliquots.
 - For 1 mM dexamethasone, prepare 10 μ L aliquots.
 - Store aliquots at -20°C .
-

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Day -5: Thawing Liver Sinusoidal Endothelial Cells (LSECs)

Overview

Goals

- Thaw and expand LSEC culture media in flask
-

Required Materials

- Complete LSEC Culture Medium (at 37°C)
 - 15 mL conical tube
 - Attachment Factor™
 - T-75 flask
 - Serological pipettes
 - Pipettes and tips
 - Aspirator
 - Centrifuge
 - 70% ethanol
-

Key Steps

Topic	See Page
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Thaw and Plate LSECs	19

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Prepare LSEC Culture Media and Flask

LSEC Culture Media

Base LSEC Culture Medium (500 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
CSC basal medium	490 mL	-	-	Cell Systems	4Z3-500
Culture-boost	5 mL	-	1%	Cell Systems	4CB-500
Pen / Strep	5 mL	-	1%	Sigma	P4333

- Store the LSEC Culture Medium at 4°C.
- Use the LSEC Culture Medium within 30 days of preparation.

Complete LSEC Culture Medium (50 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Base LSEC Culture Medium	45 mL	-	-	Recipe Above	-
FBS	5 mL	-	10%	Sigma	F4135

- Store the Complete LSEC Culture Medium at 4°C.
- Use the Complete LSEC Culture Medium within 7 days of preparation.

Prepare Flask

Step	Action
1	Warm a sufficient amount of Complete LSEC Culture Medium and Attachment Factor™ to 37°C. 15 mL of medium is needed for thawing, and an additional 15 mL is needed for each flask.
2	Label the culture flask with the relevant information (e.g., cell type, passage number, date, initials).
3	Pipette Attachment Factor onto the growth surface of the flask until it is fully covered. 5 mL of Attachment Factor is used for each T-75 flask.
4	Place the prepared flask into the 37°C incubator to coat the surface. Maintain this temperature until the cells are plated for at least 5 min.

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Thaw and Plate LSECs

Note on LSECs

LSECs are the only cells in this protocol that must be plated and expanded before being seeded in the chip. LSECs initial passage may vary per Liver-Chip R1 BioKit Co-Culture. Reach out to your dedicated Scientific Liaison or Emulate Support for further guidance based on the lot and passage of LSECs you received.

If needed, LSECs can be further expanded by passaging prior to chip seeding, but should not exceed passage 5 from the initial BioKit. Reach out to Emulate support (support@emulatebio.com) for any questions related to LSEC seeding density optimization.

Thawing and Maintaining Cells

Step	Action
1	Immerse the vial(s) of cells in a 37°C water bath without submerging the cap. Closely observe and gently agitate the vials. Remove them from the water bath just before the last of the ice disappears.
2	Spray the vial(s) with 70% ethanol and wipe them dry before placing them into the BSC.
3	Immediately transfer the contents of the vial(s) into a sterile 15 mL conical tube containing 3 mL of warm Complete LSEC Culture Medium.
4	Rinse the vial(s) with 1 mL of Complete LSEC Culture Medium and collect the run-off in the 15 mL tube.
5	Bring the volume to 15 mL with Complete LSEC Culture Medium.
6	Centrifuge 200 x g for 5 min at room temperature.
7	Aspirate and discard the supernatant, leaving approximately 100 µL of medium covering the cell pellet.
8	Loosen the pellet by gently flicking the tube.
9	Re-suspend cells in 15 mL of Complete LSEC Culture Medium.
10	Aspirate and discard excess Attachment Factor from the T-75 flask that was prepared. Note: It is unnecessary to rinse or dry the flask prior to adding cells.
11	Add the LSEC suspension to the freshly coated T-75 flask.
12	Incubate overnight at 37°C and 5% CO ₂ .
13	Refresh the Complete LSEC Culture Medium every other day until the cells are seeded in the chip.

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Day -1: Chip Preparation

Overview

Goals

- Coat the inner channels with a mixture of collagen I and fibronectin ECM proteins for cell attachment

Required Materials

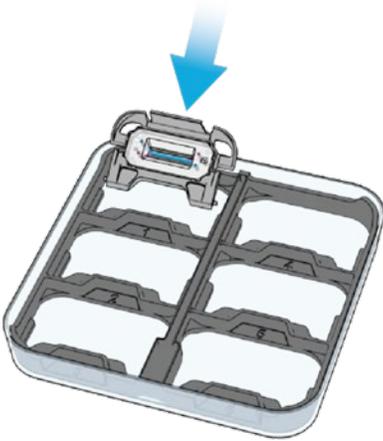
- Chip-R1 Rigid Chips (12 Chips per Zoë)
- 15 mL conical tubes
- DPBS (- / -) at room temperature
- DPBS (- / -) aliquot at 4°C
- Collagen I
- Fibronectin
- 70% ethanol
- Square Cell Culture Dish (120 x 120 mm)
- Ice and ice bucket
- Pipettes and filtered tips
- Aspirator and sterile tips

Key Steps

Topic	See Page
Prepare Chips	21
Prepare ECM Solution	22
Coat Chips with ECM	24

Prepare Chips

Steps

Step	Action
1	Spray the chip packaging with 70% ethanol and bring it into the BSC.
2	Open the packaging, place the Chip Cradle in the dish, and then carefully insert 6 chips into the Chip Cradle (see Figure 1). Note: For ease of workflow, ensure the carrier's tab is pointing to the right and that all chips are facing the same direction within the dish.
	
<p>Figure 1. Organ-Chips being placed into a Chip Cradle</p>	
3	Label each chip carrier tab with the corresponding chip's ID number.

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Prepare ECM Solution

Before You Begin

Prepare fresh ECM before each use by combining the individual ECM components with cold DPBS to reach the final working concentrations. The ECM solution will coat both channels.

Needed Volumes

For human Liver-Chips, the ECM working concentrations are:

Reagent	Concentration
Collagen I	100 µg / mL
Fibronectin	25 µg / mL

Key Steps

Step	Action
1	Bring a full ice bucket to the BSC.
2	Thaw one aliquot of fibronectin (1 mg / mL) on ice. Always maintain each ECM component and mixture on ice.
3	Calculate the volume of ECM solution needed to coat all chips. 1. Volume required per chip: ~100 µL 2. For every batch of 12 chips, prepare 1.5 mL of ECM solution: 12 chips x 100 µL / chip = 1.2 mL of ECM solution. 1.2 mL + extra 300 µL = 1.5 mL of ECM solution.
4	Combine the components to prepare the ECM working solution.
5	Keep the ECM solution on ice until it is used.

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Prepare ECM Solution, Continued

Example ECM Calculation

ECM Calculation Example for 12 chips:

Solution	Concentration
Collagen I stock concentration	8.41 mg / mL (C1)
Collagen I final concentration	0.1 mg / mL (C2)
Fibronectin stock concentration	1 mg / mL (C1)
Fibronectin final concentration	0.025 mg / mL (C2)
Stock Volume	Collagen I (X) or fibronectin (Y) (V1)
Final volume of ECM solution	1.5 mL (V2)

Collagen Calculation:

$$(8.41 \text{ mg / mL}) \times (X \text{ mL}) = (0.1 \text{ mg / mL}) \times (1.5 \text{ mL})$$

$$X = 17.83 \text{ } \mu\text{L of collagen I stock solution}$$

Fibronectin Calculation:

$$(1 \text{ mg / mL}) \times (Y \text{ mL}) = (0.025 \text{ mg / mL}) \times (1.5 \text{ mL})$$

$$Y = 37.5 \text{ } \mu\text{L of fibronectin}$$

DPBS Calculation

Volume DPBS =

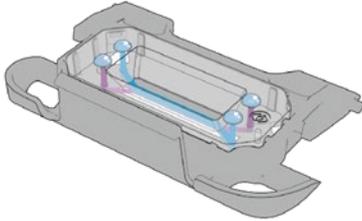
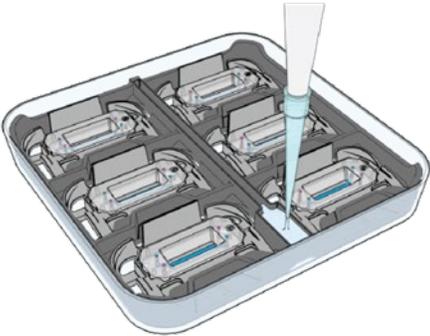
$$(\text{total volume of ECM needed}) - (\text{volume of collagen I}) - (\text{volume of fibronectin})$$

$$= 1500 \text{ } \mu\text{L} - 17.83 \text{ } \mu\text{L} - 37.5 \text{ } \mu\text{L}$$

$$= 1444.67 \text{ } \mu\text{L of DPBS}$$

Coat Chips with ECM

Steps

Step	Action
1	Using a P200 pipette, draw 100 μ L of ECM solution. (Each chip will use 100 μ L.)
2	Carefully introduce ECM solution through the bottom channel inlet until a small droplet forms on the outlet.
3	Without releasing the plunger, move the pipette containing the remaining ECM solution to the top channel inlet.
4	Introduce ECM solution through the inlet, leaving small droplets of excess ECM solution on both ports in both channels (see Figure 2).
	
<p>Figure 2. Chip in chip carrier with small ECM droplets at ports.</p>	
5	Wash any bubbles from the channel with the ECM solution.
6	Repeat steps 1–6 for each chip.
7	To prevent evaporation during incubation, fill the central reservoir with 0.75–1 mL of DPBS (see Figure 3). Place the lid onto the dish.
	
<p>Figure 3. Pipette filling central reservoir of Chip Cradle with 0.75 mL DPBS.</p>	
8	<p>For best results, incubate the chips at 4°C overnight, then at 37°C for at least 1 h the following day prior to seeding.</p> <p>Note: Chips can be stored at 4°C for up to 2 days if kept moist.</p>

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Day 0: Hepatocytes to Chip & Matrigel Overlay

Overview

Goals

- Thaw and seed hepatocytes in chip.

Required Materials

- Complete Hepatocyte Seeding Medium (at 37°C)
- Percoll solution (at room temperature)
- 10X DPBS (at room temperature)
- 1X DPBS (at room temperature)
- Serological pipettes
- Pipettes and filtered tips
- Aspirator and sterile tips
- 50 mL conical tubes
- Diluted trypan blue counting solution
- Hemocytometer
- 24-well collagen I-coated plate
- 70% ethanol
- Microscope
- Complete Hepatocyte Maintenance Medium (at 4°C)
- Complete Hepatocyte Maintenance Medium (at 37°C)
- Hepatocyte Overlay Medium (at 4°C)
- Matrigel aliquot (at 4°C in slushy ice)
- Ice bucket and ice

Key Steps

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Prepare Chips	28
Thaw Hepatocytes	29
Adjust Cell Density	31
Cell Counting and Viability Assessment	32
Seed Hepatocytes to the Top Channel	34
Seed a Well Plate	36
Prepare Hepatocyte Maintenance Medium	37
Prepare Overlay Medium	38
Overlay Hepatocytes	39

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Prepare Hepatocyte Seeding Media

Hepatocyte Seeding Media

Base Hepatocyte Seeding Medium (500-mL bottle)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
WEM + (with phenol red)	490 mL	-	-	Sigma	W4128
Pen / Strep	5 mL	-	1%	Sigma	P4333
L-GlutaMAX	5 mL	-	1%	Gibco	35050-61

- Store the Base Hepatocyte Seeding Medium at 4°C.
- Use the Base Hepatocyte Seeding Medium within 30 days of preparation.

Complete Hepatocyte Seeding Medium (150 mL)

This amount is sufficient for 12 chips

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Base Hepatocyte Seeding Medium	140.835 mL	-	-	Recipe Above	-
ITS+ premix	1.5 mL	-	1%	Corning	354352
Ascorbic Acid	150 µL	50 mg / mL	0.05 mg / mL	Sigma	5960
Dexamethasone	15µL	10 mM	1 µM	Sigma	D4092
FBS	7.5 mL	-	5%	Sigma	F4135

- Store the Complete Hepatocyte Seeding Medium at 4°C.
- Use the Complete Hepatocyte Seeding Medium within 3 days of preparation.

90% Percoll Solution (20 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Percoll Solution	18 mL	100%	90%	Sigma	P4937
10X DPBS (- / -)	2 mL	100%	10%	-	-

- Maintain the 90% Percoll Solution at room temperature prior to use.
- Prepare the Percoll Solution fresh for each use.

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Prepare Hepatocyte Seeding Media, Continued

Trypan Blue Cell Counting Solution

Reagent	Volume	Source	Cat. No.
Complete Hepatocyte Seeding Medium	40 μ L	Recipe Above	-
Trypan Blue	5 μ L	Sigma	93595

- Maintain the Trypan Blue Cell Counting Solution at room temperature prior to use.
 - Prepare the Trypan Blue Cell Counting Solution fresh for each use.
-

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Prepare Chips

Steps

Step	Action
1	Transfer the ECM-coated chips from the incubator into the BSC.
2	Fully aspirate the ECM from both channels.
3	Gently wash each channel with 200 μ L of Complete Hepatocyte Seeding Medium. Aspirate the medium outflow on each chip's surface, leaving medium in both channels.
4	Repeat the wash with an additional 200 μ L of Complete Hepatocyte Seeding Medium per channel, leaving the excess medium outflow that covers the inlet and outlet ports.
5	Cover the Square Cell Culture Dish (120 x 120 mm) and place the chips into the incubator until the cells are ready for seeding.

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Thaw Hepatocytes

Before You Begin

Before thawing the cryopreserved hepatocytes, make sure all equipment is organized and ready for use. Also, be sure that all required reagents are prepared and have reached the appropriate temperature.

Tips for Thawing Cells

- Up to three vials of cryopreserved hepatocytes can be thawed at the same time. Once they are thawed, the contents of each should be combined into one 50 mL conical tube (See Step 6 in “Steps” below”) and processed as one sample.
- As the cells are thawing, it is critical to work as quickly but as gently as possible. This will help maximize cell recovery and minimize damage to the hepatocytes.
- Do not allow the cells to thaw at room temperature or on ice.
- Once the hepatocytes are thawed, dilute them in the Complete Hepatocyte Seeding Medium as soon as possible to prevent DMSO toxicity within the cryoprotectant.

Steps

Step	Action
1	Place 3 mL of warm Complete Hepatocyte Seeding Medium into a sterile 50 mL conical tube.
2	Remove the required number of cryovials.
3	Spray each cryovial with 70% ethanol and wipe it dry. Twist the cap a quarter of a full turn to relieve any internal pressure, then re-tighten it.
4	Immediately place the frozen vial in a 37°C water bath without submerging the cap. Rapidly thaw hepatocytes by gently swirling the vials in the water bath until only a small ice pellet remains. This process should take only 60–90 seconds. Thawing any longer will decrease viability and cell yield.
5	When one small ice pellet remains, immediately remove the vial from the water bath, wipe it dry, spray it with 70% alcohol, and wipe it dry again before placing it into the BSC.
6	Quickly transfer the contents of the vial into the 3 mL of Complete Hepatocyte Seeding Medium in the sterile 50 mL conical tube prepared in Step 1.
7	Rinse the cryovial with 1 mL of Complete Hepatocyte Seeding Medium and transfer it to the 50 mL conical tube.
8	With gentle agitation and swirling, slowly add enough of the Complete Hepatocyte Seeding Medium to bring the total volume to 35 mL.
9	Add 15 mL of 90% Percoll Solution, bringing the total volume to 50 mL.
10	Cap the tube tightly and slowly invert it three times to mix the cell solution.
11	Centrifuge the cells at 96 x g for 6 min at room temperature.

Continued on next page

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Thaw Hepatocytes, Continued

Steps, Continued

Step	Action
12	Return the tube to the BSC. Carefully aspirate the supernatant, leaving 3–5 mL. Ensure the pellet remains undisturbed.
13	Tilt and rotate the tube to gently re-suspend the cell pellet in the remaining medium.
14	Gently add enough Complete Hepatocyte Seeding Medium to bring the total volume to 50 mL.
15	Centrifuge the cells at 72 x g for 4 min at room temperature.
16	Return the tube to the BSC. Carefully aspirate the supernatant, leaving 1–2 mL. Ensure the pellet remains undisturbed.

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Adjust Cell Density

Overview

Human hepatocytes must be seeded in the Liver-Chip at a density of 2.8×10^6 cells / mL. It is essential to ensure the seeding density is accurate for viable, functional cells and long-term culture.

Note: This seeding density was optimized with Hepatocyte donor 2214423. The seeding density may vary and must be optimized based on the donor that is part of your BioKit. Reach out to Emulate support (support@emulatebio.com) for any questions related to hepatocyte seeding density optimization.

Steps

Step	Action
1	Tilt and rotate the tube to gently resuspend the cell pellet.
2	Measure the total suspension volume using a 5 mL pipette.
3	Confirm the cell pellet has disappeared, sufficiently rotate to homogenize the cell suspension and transfer 5 μ L of the cell suspension to the Trypan Blue Cell Counting Solution, generating a 1:10 dilution.
4	Mix the trypan blue solution thoroughly and count the cells using a hemocytometer.

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Cell Counting and Viability Assessment

Cell Counting and Viability Assessment

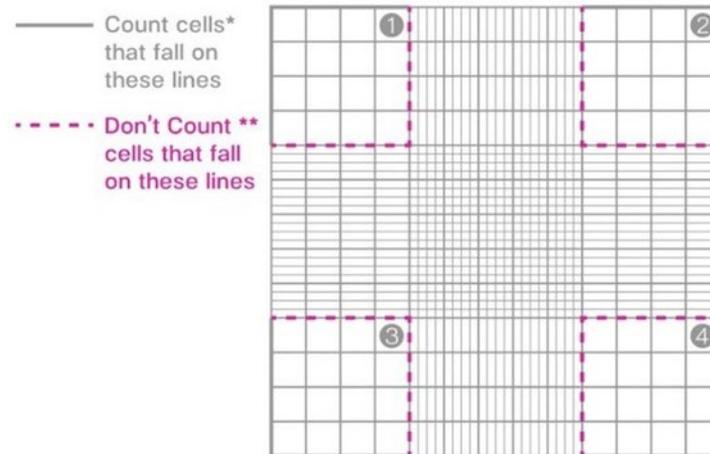


Figure 4. Example hemocytometer

1. Count both viable and non-viable cells in each quadrant of the hemocytometer (see Figure 4).

Live Cell Count, Dead Cell Count, Total Cell Count.

2. Calculate the percentage viability of the cell solution

Live Cells ÷ Total Cells x 100 = % Viability

3. Calculate the viable cell concentration. The dilution factor is 10 when prepared in the trypan blue solution above.

Live Cell Count x (1 x 10 x 10⁴) ÷ 4 = Viable Cell Concentration (cells / mL)

4. Calculate the viable cell yield.

5. **Viable Cell Concentration x Cell Suspension Volume = Viable Cell Yield (cells)**

Viable Cell Yield ÷ Desired Density = Reconstitution Volume

Diluting Hepatocytes

After calculating the Viable Cell Yield, dilute the hepatocytes with warm Complete Hepatocyte Seeding Medium to the required final cell density: 2.8 x 10⁶ cells / mL (if using hepatocyte donor 2214423).

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Cell Counting and Viability Assessment, Continued

Additional Steps

If the Viable Cell Concentration is less than 2.8×10^6 cells / mL (when using hepatocyte donor 2214423):

Step	Action
1	Leave the hepatocyte cell suspension undisturbed at room temperature for at least 5 mins. This will allow the cells to settle at the bottom of the tube.
2	Gently remove enough from the top of the supernatant to decrease total cell suspension volume.
3	Re-count the cell suspension and recalculate the appropriate seeding density accordingly (Steps 5 and 6 on the next page). This will help to avoid subjecting hepatocytes to mechanical stress with centrifugation.

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Seed Hepatocytes to the Top Channel

Overview

Work with one chip at a time. After seeding the first chip, use a microscope to assess the cell density within the channel. Adjust the density of the cell suspension as necessary for the rest of the chips.

Steps

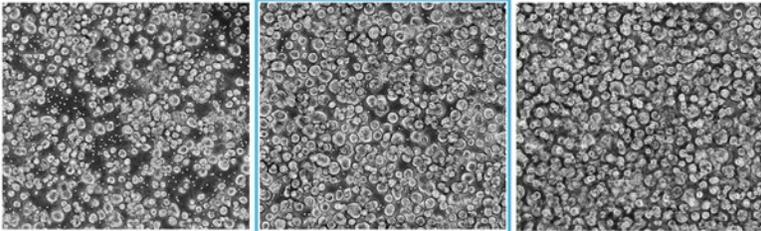
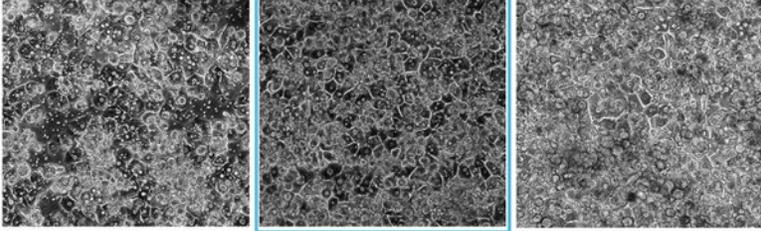
Step	Action
1	Bring the square dish containing the prepared chips to the BSC.
2	Without touching the ports, carefully aspirate excess medium droplets from the surface of one chip.
3	Very gently agitate the cell suspension before seeding each chip to ensure a homogeneous cell suspension.
4	Quickly and steadily pipette 40 μ L of the cell suspension into the top channel inlet port while aspirating the outflow fluid from the surface. Do not directly touch the outlet port.
5	Cover the dish and transfer it to the microscope to check the seeding density within the chip (see Figure 5). Note: At this stage, cells with optimal seeding density will form an even cell layer with \sim half a cell radius between individual cells.
	<div style="display: flex; justify-content: space-around; font-size: small;"> Seeding density too low Seeding density optimal Seeding density too high </div> <div style="display: flex; align-items: center;"> <div style="margin-right: 10px;">Immediately after seeding</div>  </div> <div style="display: flex; align-items: center; margin-top: 10px;"> <div style="margin-right: 10px;">24 hours after seeding</div>  </div>
6	If the seeding density is not optimal or cell distribution is not even, return the chips to the BSC, and wash the channel with 200 μ L of fresh medium twice. Do not aspirate the medium from the channels. Adjust the cell density accordingly and repeat Steps 3–5 until the density in the channel is correct.

Figure 5. Hepatocyte seeding density reference chart.

Continued on next page

Seed Hepatocytes to the Top Channel, Continued

Steps, Continued

Step	Action
7	After confirming the correct cell density, seed cells in the remaining chips. Note: Minimize the amount of time the cells are outside the incubator by seeding batches of no more than 12 chips at a time and by immediately placing the batches into the incubator at 37°C.
8	Place the chips (with the DPBS-filled reservoir) in the incubator at 37°C for 4 h (see Figure 6 for examples of attachment). Note: Achieving the correct seeding density is essential for the success of the chips.

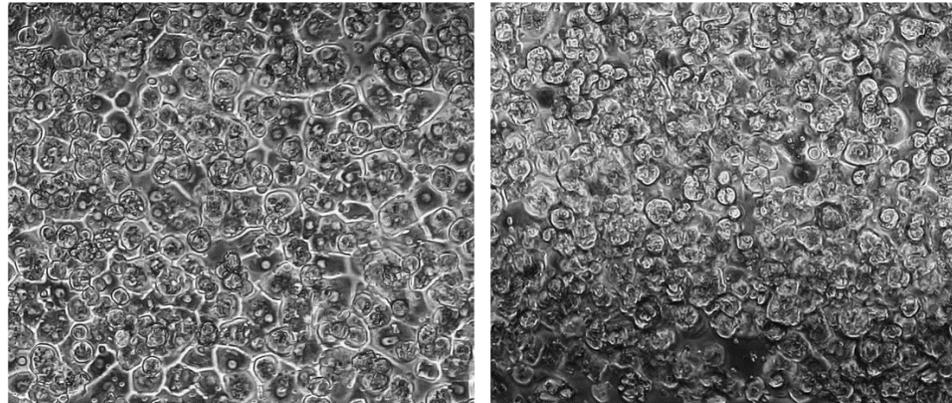


Figure 6. The left image shows appropriate attachment. The right image shows poor attachment.

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Seed a Well Plate

Overview

It is recommended to always seed any remaining hepatocytes into a 24-well plate pre-coated with collagen I as a control for cell quality.

Key Steps

Step	Action
1	Dilute the hepatocyte suspension with warm Complete Hepatocyte Seeding Medium to a final density of 0.8 x 10⁶ cells / mL .
2	Add 400, 500, and 600 μ L of the cell suspension to three separate wells of the 24-well plate.
3	Mix each well to ensure an even suspension and allow the cells to settle for 5 min on the microscope stage. After this, inspect the densities under a microscope.
4	Determine which of the three wells depicts the optimal seeding density. Then, using that well's volume, plate the remaining cells into individual wells until no cells remain.
5	Place the well plate onto an incubator shelf. To ensure even cell distribution across the bottoms of the culture wells, first move the plate in a figure-eight motion across the shelf at least three times. Then, move it in a crisscross pattern at least three times. Afterward, leave the plate undisturbed until the following day to allow the cells to fully attach.

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Prepare Hepatocyte Maintenance Medium

Hepatocyte Maintenance Medium

Base Hepatocyte Maintenance Medium (500 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
WEM (without phenol red)	490 mL	-	-	Sigma	W1818
Pen / Strep	5 mL	100X	1%	Sigma	P4333
L-GlutaMAX	5 mL	100X	1%	Gibco	35050-61

- Store the Base Hepatocyte Maintenance Medium at 4°C.
- Use the Base Hepatocyte Maintenance Medium within 30 days of preparation.

Complete Hepatocyte Maintenance Medium (50 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Base Hepatocyte Maintenance Medium	49.445 mL	-	-	Recipe above	-
ITS + premix	500 µL	-	1%	Sigma	354352
Ascorbic acid	50 µL	50 mg / mL	0.05 mg / mL	Sigma	5960
Dexamethasone	5 µL	1 mM	100 nM	Sigma	D4902

- Store Complete Hepatocyte Maintenance Medium at 4°C.
 - Use the Complete Hepatocyte Maintenance Medium within 3 days of preparation.
-

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Prepare Overlay Medium

Before You Begin

Slowly thaw the Matrigel aliquot on ice (which should be made slushy with water) for 30 min or until thawed. Keep the Matrigel aliquot in slushy ice at all times, as this solution gels rapidly at temperatures above 10°C. To maintain an even coating, use pre-chilled pipettes, tips, and tubes stored at -20°C prior to use as well as cold medium during preparation and overlay.

Hepatocyte Overlay Medium

Prepare Hepatocyte Overlay Medium by adding Matrigel to the Complete Hepatocyte Maintenance Medium to achieve a final Matrigel concentration of 0.25 mg/mL.

Example calculation is below:

Hepatocyte Overlay Medium (20 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Complete Hepatocyte Maintenance Medium	19.5 mL	-	-	Recipe above	-
Matrigel	0.5 mL	10 mg / mL	0.25 mg / mL	Corning	354234

- Keep both the Matrigel aliquot and the Hepatocyte Overlay Medium on slushy ice.

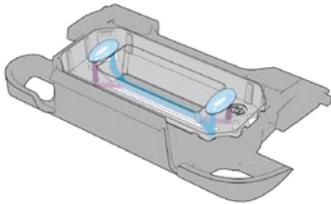
Steps for preparation:

Step	Action
1	Prepare the Hepatocyte Overlay Medium by diluting ice-cold, thawed Matrigel into ice-cold Complete Hepatocyte Maintenance Medium using prechilled tips to a final concentration of 0.25 mg / mL, as directed above.
2	Gently mix the overlay medium well and keep the Hepatocyte Overlay Medium on ice at all times.

Note: Introducing polymerized Matrigel to the channels of the chip can cause uneven distribution and may impact cell viability and chip performance. If any traces of solidified Matrigel are observed in the Hepatocyte Overlay Medium, discard the entire medium and prepare a fresh batch following the steps above, ensuring all reagents and equipment are kept at 4°C during this step.

Overlay Hepatocytes

Steps for Overlaying Hepatocytes in Chips

Step	Action
1	In the BSC, gently pipette 200 μ L of warm Complete Hepatocyte Maintenance Medium through the top channel of each chip to remove cell debris from the hepatocyte monolayer.
2	Aspirate the media outflow at the outlets, leaving the media within the channel.
3	Incubate the chips for 1 h at 37°C.
4	Using cold tips, gently pipette 200 μ L of the cold Hepatocyte Overlay Medium to the top channel of each chip, leaving droplets covering both the inlet and outlet ports (See Figure 7).
	
<p>Figure 7. Chip with Hepatocyte Overlay Medium covering ports.</p>	
5	Incubate chips overnight at 37°C.

Steps for Overlaying Hepatocytes in Well Plates

Step	Action
1	In the BSC, vigorously swirl the 24-well plate of hepatocytes to release any cell debris and unattached cells from the monolayer.
2	Aspirate the medium from each well.
3	Add 500 μ L of cold Hepatocyte Overlay Medium to each well and return the plate to the incubator to sit overnight.

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Day 1: LSECs to Chip, Chips to Pods, Pods to Zoë

Overview

Goals

- Seed LSECs in the chip.
- De-gas and equilibrate media
- Connect chips to Pods
- Connect Pods to Zoë

Required Materials

- LSEC Seeding Medium (at 37°C)
- LSEC Seeding Medium (at 4°C)
- Complete Hepatocyte Maintenance Medium (at 37°C)
- Trypan blue counting solution
- Hemocytometer
- 15 mL conical tube
- Serological pipettes
- Pipettes and filtered tips
- Aspirator and sterile tips
- Ice bucket and ice
- 70% ethanol
- Microscope
- Installed and qualified Zoë
- Prepared chips
- Pods (sterile), 1 per chip
- Tray, 1 per 6 chips
- Steriflip® filtration unit: PVDF filter 0.45 µm (sterile)

Key Steps

Topic	See Page
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Prepare LSEC Seeding Medium

Goals

Seed LSECs into the bottom channel, in the LSEC Seeding Medium.

LSEC Seeding Medium

LSEC Seeding Medium (100 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Base LSEC Culture Medium	90 mL	-	-	Prepared above	-
FBS	10 mL	-	10%	Sigma	F4135

- Maintain 35 mL at 37° C and 65 mL at 4° C
- Store the remaining LSEC Seeding Medium at 4° C.
- Use the LSEC Seeding Medium within 3 days of preparation.

Trypan Blue Cell Counting Solution (45 µL)

Reagent	Volume	Source	Cat. No.
LSEC Seeding Medium	40 µL	Recipe Above	-
Trypan Blue	5 µL	Sigma	93595

- Maintain the Trypan Blue Cell Counting Solution at room temperature prior to use.
- Prepare three tubes of the Trypan Blue Cell Counting Solution.
- Always prepare the solution fresh before each use.

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Wash Chips

Steps

Step	Action
1	Gently pipette 200 μ L of warm Complete Hepatocyte Maintenance Medium into the top channel of each chip. Aspirate the outflow, leaving the media in the channel.
2	Gently pipette 200 μ L of warm LSEC Seeding Medium to the bottom channel of each chip. Aspirate the outflow, leaving the media in the channel.
3	Return the chips to incubator until the LSECs are ready for seeding.

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Harvest LSECs

Before You Begin

To seed the bottom channel, LSECs in culture must be harvested and counted. LSECs should be adjusted to a final seeding density of 4.5×10^6 cells / mL.

Steps

Step	Action
1	Bring the culture flask containing LSECs from the incubator to the BSC.
2	Aspirate culture media and add 15 mL of 1X DPBS to wash the culture surface. Aspirate the DPBS wash.
3	Add 3 mL of trypsin-EDTA to the flask. Incubate for 2–3 min at 37°C.
4	Tap the side of the flask gently. Inspect the culture under the microscope to verify complete cell detachment from the culture surface.
5	Add 9 mL of warm LSEC Seeding Medium to the flask, and pipette gently to mix while collecting all cells from the culture surface.
6	Transfer the contents of the flask (12 mL) into a sterile 15 mL conical tube.
7	Add 3 mL of LSEC Seeding Medium to the tube, bringing the total volume to 15 mL.
8	Centrifuge LSECs at 200 x g for 5 min at room temperature.
9	Carefully aspirate the supernatant, leaving approximately 100 µL of medium above the cell pellet. Note: The cell pellet will be very small, so be sure to aspirate gently.
10	Loosen the cell pellet by flicking the tube gently.
11	Using a P1000 pipette, gently resuspend the cells by adding 100 µL of cold LSEC Seeding Medium.
12	Pipette gently to create a homogenous mixture, and transfer 5 µL of the cell suspension to the Trypan Blue Counting Solution. This will create a 1:10 dilution.
13	Mix the counting solution thoroughly. Count the cells using a hemocytometer (See “ Cell Counting and Viability Assessment ”).
14	Dilute the LSECs to 4.5×10^6 cells / mL.
15	Keep the LSEC cell suspension on ice until you are ready to seed the chips.

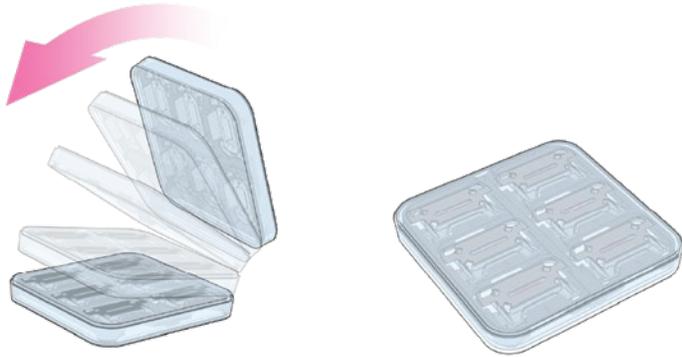
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Seed LSECs to Bottom Channel

Before You Begin

Work with one chip at a time. After seeding the first chip, assess the cell density within the channel using a microscope. Adjust the density of the cell suspension accordingly for the next chips if necessary. After all six chips have been seeded, immediately invert the chips.

Steps

Step	Action
1	Working with one chip, seed 15–20 μL of the LSEC cell suspension into the bottom channel while aspirating the outflow. Assess the cell density within the channel using a microscope. Make any necessary adjustments to the density of the cell suspension for the next chips. Seed remaining chips. Proceed to Step 2 immediately. Note: There is additional resistance while pipetting the bottom channel in Chip-R1 compared to Chip-S1 (see Page 13).
2	After seeding, aspirate the DPBS from the reservoir and invert the Chip Cradle (see Figure 8). Note: Each Chip Cradle can support up to six chips inside a Square Cell Culture Dish (120 x 120 mm).
3	Place a small reservoir (15 mL conical tube cap containing sterile DPBS) inside the Square Cell Culture Dish (120 x 120 mm) to provide humidity for the cells. Replace the dish lid.
	
<p>Figure 8. Inverting chips during endothelial cell attachment</p>	
4	Place the dish containing the chips into the 37°C incubator for 4 h, or until the cells in the bottom channel have attached. Once LSECs have attached, orient the chips upright.

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Prepare LSEC Maintenance Medium

LSEC Maintenance Medium

LSEC Maintenance Medium (100 mL)

Reagent	Volume	Conc. [Stock]	Conc. [Final]	Source	Cat. No.
Base LSEC Culture Medium	98 mL	-	-	-	-
FBS	2 mL	-	2%	Sigma	F4135

- Store at 4°C.
- Use the LSEC Maintenance Medium within three days of preparation.

Note: If the seeding density is low, you can use 10% FBS for 24–48 h and then switch to 2% FBS.

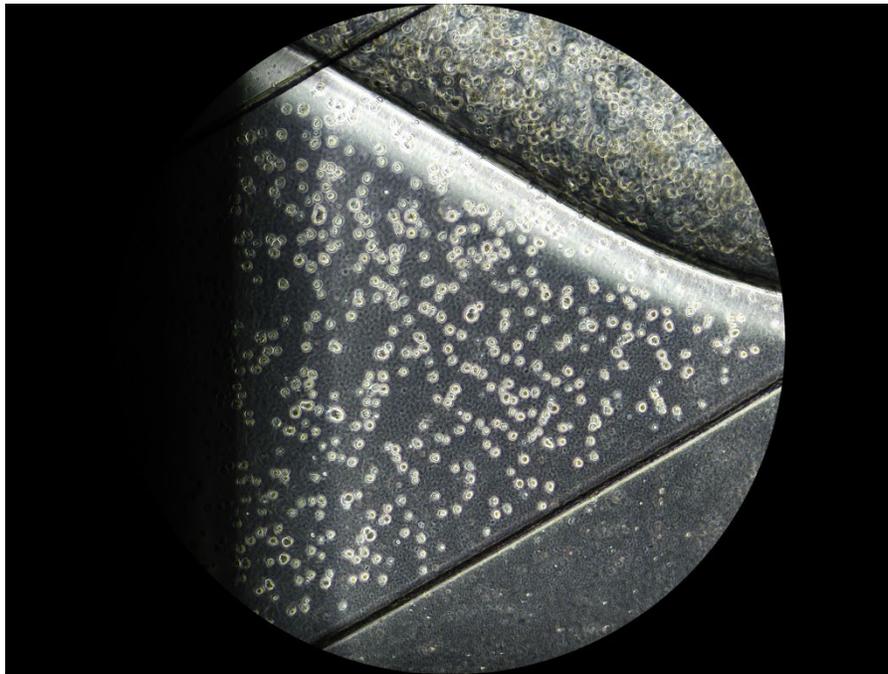


Figure 9. If seeding density is low, continued use of 10% FBS is recommended. If seeding density is optimal (above), culture cells with 2% FBS.

Gas Equilibration of Media

CAUTION



The media equilibration step is imperative to successfully culture Organ-Chips. Omitting this step will cause bubbles to form in the chip, in the Pod, or both, which will in turn negatively impact cell viability and result in irregular flow

Before You Begin

- Once the culture media for both chip channels have been warmed for at least 1 h, the gas equilibration step can be performed.
- Ensure the medium is outside of a warmed environment (such as an incubator or bath) for no longer than 10 min, as gas equilibrium can become compromised when medium is allowed to cool.
- If the vacuum pump is not located close to the water bath (e.g., inside the BSC), it is recommended to place some clean water warmed at 37°C inside the BSC to minimize cooling during the media equilibration step.

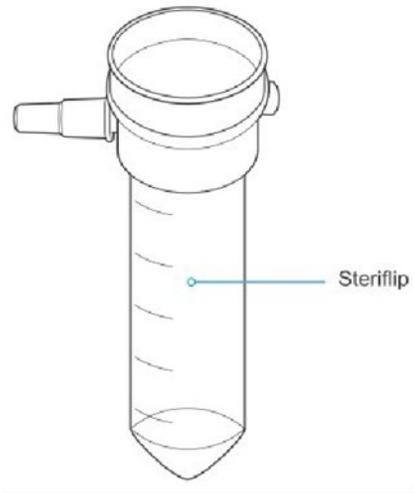
Steps

Step	Action	
1	Place at least 3.3 mL of Complete Hepatocyte Maintenance Medium for each chip in a 50 mL conical tube.	
2	Place at least 3.3 mL of LSEC Maintenance Medium for each chip in a separate 50 mL conical tube.	
3	Warm both 50 mL conical tubes of media at 37°C in a water bath or bead bath for at least 1 h.	
4	Immediately connect the 50 mL tube containing each warmed medium to a Steriflip unit using the following steps:	
	Step	Action
	1	Attach each conical tube containing warmed media to a Steriflip unit (See Figure 10).
	2	With the unit “right-side up” (medium in the bottom conical tube), apply vacuum for 10 seconds.
3	Invert the Steriflip-connected tubes, and check that the medium begins to pass from the top conical tube to the bottom tube. Note: The vacuum must operate at a minimum of -70 kPa. At this pressure, it should take about 2 seconds for 10 mL of media to flow through the filter. If it takes longer, stop and refer to “Media take too long to pass through Steriflip” in the troubleshooting section.	

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Gas Equilibration of Media, Continued

Steps, Continued

Step	Action				
	<table border="1"> <thead> <tr> <th>Step</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td>4</td> <td>Leave the filtered medium under vacuum for at least five min.</td> </tr> </tbody> </table>	Step	Action	4	Leave the filtered medium under vacuum for at least five min.
Step	Action				
4	Leave the filtered medium under vacuum for at least five min.				
 <p>Figure 10. Steriflip unit</p>					
5	Remove the vacuum tubing from the Steriflip unit.				
6	Separate the conical tubes containing media from the Steriflip unit, and immediately place them into the incubator with the caps loose to maintain the degassed state and allow bubbles to escape. Note: Minimize the time media is outside of the incubator when the Pods are being prepared to maintain the correct temperature. This is critical to ensure chip success.				

Prime Pods

CAUTION



Ensuring successful Pod priming is best practice for successful liquid-liquid connection between the chip and Pod. Failure to do so can cause bubbles to form in the chip, in the Pod, or both, which will in turn negatively impact cell viability and result in irregular flow.

Steps

Step	Action
1	Sanitize the exterior of the Pod packaging and trays with 70% ethanol, wipe them, and transfer them to the BSC.
2	Open the Pod package and place the Pods into the trays. Orient the Pods with the reservoirs facing the back of the tray (See Figure 11).
<p>Figure 11. Chips and Pods inserted into a tray.</p>	
3	Pipette 3 mL of pre-equilibrated, warm media to each inlet reservoir. In the top channel inlet reservoir, add Complete Hepatocyte Maintenance Medium; in the bottom channel inlet reservoir, add LSEC Maintenance Medium.
4	Pipette 300 μ L of pre-equilibrated, warm media to each outlet reservoir, directly over each outlet Via (see Figure 12).

Continued on next page

Prime Pods, Continued

Steps, Continued

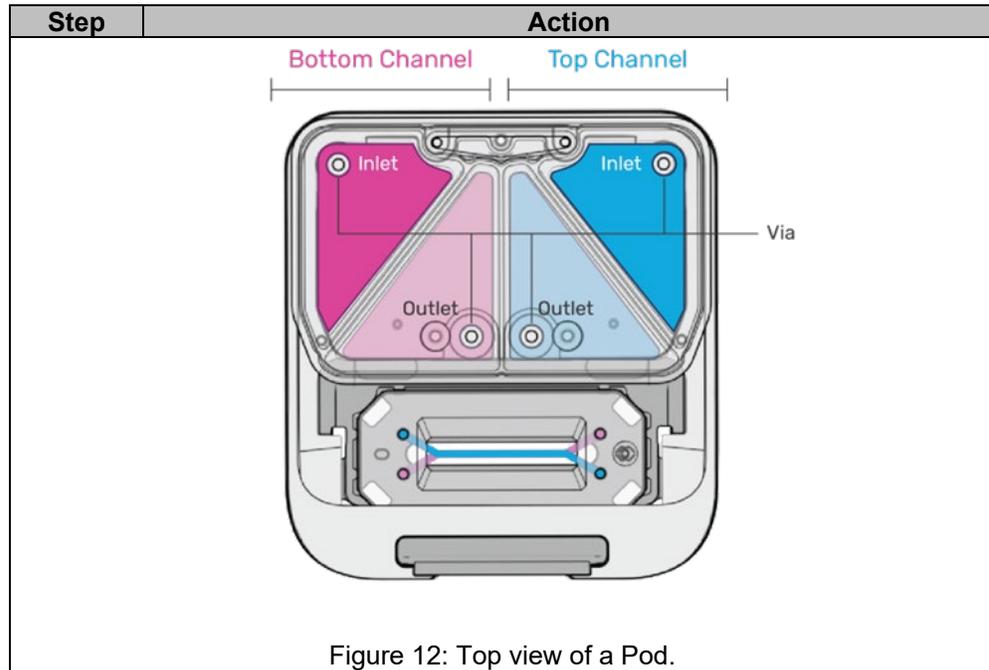


Figure 12: Top view of a Pod.

5	Bring trays with Pods to the incubator and slide them completely into Zoë with the tray handle facing outward.										
6	Before running the Prime Cycle , confirm the Zoë chip type is set to “Chip-R1”. If the chip type is set to “Chip-S1”, use the dial to select “Chip-R1” on the Zoë UI (See Page 2).										
7	<p>Run the Prime Cycle on Zoë.</p> <table border="1"> <thead> <tr> <th>Step</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Using the Dial, highlight “Prime” on the Zoë UI.</td> </tr> <tr> <td>2</td> <td>Press the Dial Button to select the “Prime Cycle”</td> </tr> <tr> <td>3</td> <td>Rotate the Dial clockwise to highlight “Confirm” and press the Dial Button to initiate the Prime Cycle. A progress bar will appear showing the status of the Prime Cycle.</td> </tr> <tr> <td>4</td> <td>Zoe will display “Prime Cycle Successful” dialog after completing the Prime Cycle, press “Accept” to return to the Home view.</td> </tr> </tbody> </table> <p>Note: Once the Prime Cycle is initiated, there will be a sound as Zoë engages the Pods. The status of the Prime Cycle is represented by the progress bar.</p>	Step	Action	1	Using the Dial, highlight “Prime” on the Zoë UI.	2	Press the Dial Button to select the “Prime Cycle”	3	Rotate the Dial clockwise to highlight “Confirm” and press the Dial Button to initiate the Prime Cycle. A progress bar will appear showing the status of the Prime Cycle.	4	Zoe will display “Prime Cycle Successful” dialog after completing the Prime Cycle, press “Accept” to return to the Home view.
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2	Press the Dial Button to select the “Prime Cycle”										
3	Rotate the Dial clockwise to highlight “Confirm” and press the Dial Button to initiate the Prime Cycle. A progress bar will appear showing the status of the Prime Cycle.										
4	Zoe will display “Prime Cycle Successful” dialog after completing the Prime Cycle, press “Accept” to return to the Home view.										
8	Close the incubator door and allow Zoë to prime the Pods; this process takes approximately one min. Note: The status bar will read “Ready,” if the Prime Cycle is complete.										
9	Remove the tray from Zoë and bring them to the BSC.										
10	Verify that the Pods were successfully primed. This is critical for success.										

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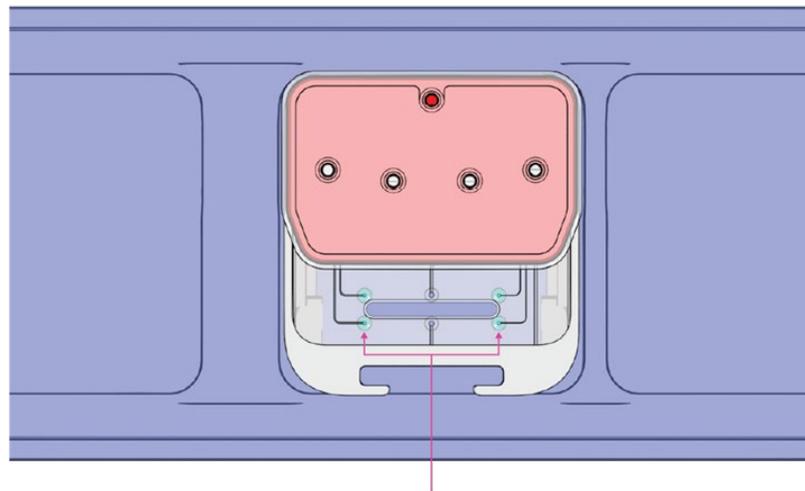
Prime Pods, Continued

Pod Priming Verification

Take out the tray and inspect the top of the Pods (See Figure 13) to verify the presence of small media droplets through the Pod window at all four fluidic ports.

If ...	Then ...
Droplets are not visible through the top window	Re-run the Prime Cycle on those Pods. If the issue persists, contact Emulate Support.
Any outlet port does not show a droplet, but the inlet port does.	Ensure Step 4 of "Priming Steps" has been performed correctly.
Any media escaped onto the tray (this may occur more often by the outlet ports).	Clean the tray using a wipe sprayed with 70% ethanol.

Figure 13



Droplets should appear on each of the 4 ports

Figure 13. Top view of chip in Pod with fluidic posts covered with droplets.

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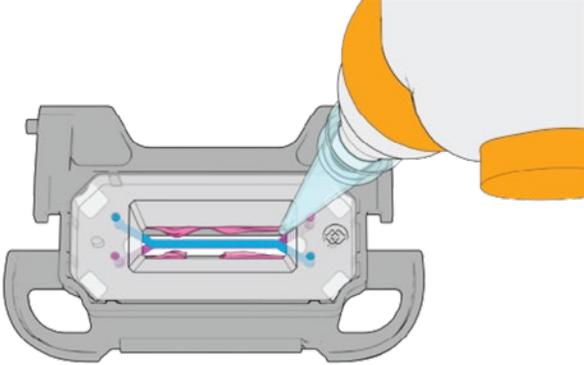
Wash Chips

Steps

Step	Action
1	Transfer the seeded chips in the Square Cell Culture Dish (120 x 120 mm) from the incubator to the BSC.
2	Gently wash each top channel with warm, equilibrated Complete Hepatocyte Maintenance Medium to remove any bubbles.
3	Place small droplets of equilibrated Complete Hepatocyte Maintenance Medium on each chip's top channel inlet and outlet port.
4	Gently wash each chip's bottom channel with warm, equilibrated LSEC Maintenance Medium to remove any possible bubbles as well as to replace with de-gassed media.
5	Place small droplets of equilibrated LSEC Maintenance Medium on each chip's bottom channel inlet and outlet ports.

Chips to Pods

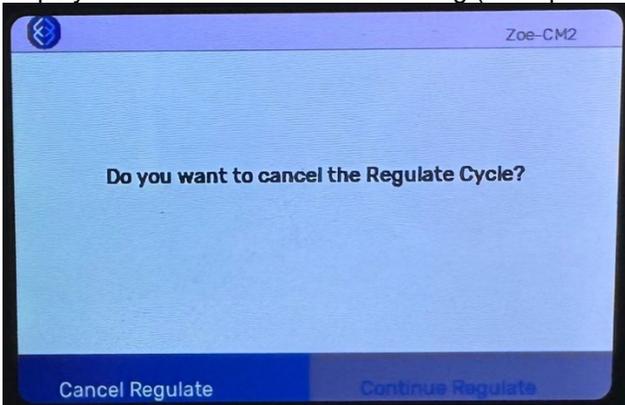
Steps

Step	Action
1	Hold one chip (in a chip carrier) in the dominant hand and one Pod in the other hand. Slide the chip carrier into the tracks on the underside of the Pod until the chip carrier has fully seated.
2	Place a thumb on the chip carrier tab. Gently, but firmly, press the tab in and up until it engages with the Pod.
3	<p>Aspirate any excess media on the chip surface through the Pod window.</p> <p>Note: This is a crucial step as media can easily fall into the recess of the Chip-R1 gasket during connection or at any point when leaving droplets over the ports (i.e., during ECM coating). DO NOT drag the aspirator tip across the top of the chip as this can cause scratches on the top layer. Instead, aspirate against the corners and edges of the chip gasket window.</p>
 <p>The diagram illustrates a grey Pod with a central chip carrier. A pipette with a blue tip is shown aspirating liquid from the gasket window of the chip carrier. The chip carrier is connected to the Pod, and the pipette is positioned to remove excess media from the gasket area.</p>	
<p>Figure 14: Aspirating excess media from chip gasket window.</p>	
4	Place the Pod and connected chip onto the tray. Additionally, clean all excess media from the trays and bottoms of Pods using a wipe sprayed with 70% ethanol.
5	Repeat Steps 1–4 for each Pod and chip carrier.
6	Confirm that there is sufficient media in each Pod inlet and outlet reservoir. Also Ensure that the Pod lids are flat and secure.
7	Bring the tray to the incubator until all samples are connected to keep the equilibrated media warm.

Pods to Zoë

Steps

Step	Action								
1	Immediately place the trays holding Pods and chips into Zoë to prevent media from cooling and losing its gas equilibration.								
2	Program the appropriate Organ-Chip culture conditions on Zoë. These conditions will start as soon as the Regulate Cycle is complete. For the Liver-Chip R1, set the flow rate 30 µL / h for both top and bottom channels.								
3	Run the Regulate Cycle: <table border="1" data-bbox="581 583 1404 1885"> <thead> <tr> <th>Step</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Using the Dial, highlight “Regulate” on the Zoë UI.</td> </tr> <tr> <td>2</td> <td>Press the Dial Button to display the “Start Regulate” view and ensure the correct Chip Type is displayed on screen (Figure 15a): <div data-bbox="703 743 1317 1148" data-label="Image"> </div> <p>Figure 15a: Start Regulate Cycle UI</p> </td> </tr> <tr> <td>3</td> <td>Rotate the Dial clockwise to highlight “Confirm” and press the Dial Button to initiate the Regulate Cycle. The status of the Regulate Cycle is represented by the progress bar on the Zoë display (Figure 15b) <div data-bbox="703 1325 1317 1730" data-label="Image"> </div> <p>Figure 15b: Regulate Cycle progress bar</p> <p>Note: Once the Regulate Cycle has started, there will be a sound as Zoë engages the Pods. Ensure the “tray buttons” are glowing blue.</p> </td> </tr> </tbody> </table>	Step	Action	1	Using the Dial, highlight “Regulate” on the Zoë UI.	2	Press the Dial Button to display the “Start Regulate” view and ensure the correct Chip Type is displayed on screen (Figure 15a): <div data-bbox="703 743 1317 1148" data-label="Image"> </div> <p>Figure 15a: Start Regulate Cycle UI</p>	3	Rotate the Dial clockwise to highlight “Confirm” and press the Dial Button to initiate the Regulate Cycle. The status of the Regulate Cycle is represented by the progress bar on the Zoë display (Figure 15b) <div data-bbox="703 1325 1317 1730" data-label="Image"> </div> <p>Figure 15b: Regulate Cycle progress bar</p> <p>Note: Once the Regulate Cycle has started, there will be a sound as Zoë engages the Pods. Ensure the “tray buttons” are glowing blue.</p>
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	4	The Regulate Cycle takes approximately 2 hours to finish.
4	ATTENTION: Modifications from Chip-S1 Protocol Immediately upon completion of the Regulate Cycle, pause Zoë by pressing the silver “Activation” button located above the tray bays. This stops flow and releases the Pods.	
5	Remove the Pod lids. Gently aspirate media from all four Pod reservoirs, ensuring that a thin liquid film still covers the reservoir Vias so that no air is introduced into them.	
6	Refill the inlet and outlet reservoirs with channel-specific warm, equilibrated media at volumes of 3 mL and 300 µL respectively. Then, perform a Via wash by pipetting 200 µL of the medium in the reservoir directly over the top of the Via to dislodge any bubbles.	
7	Place the Pod lids back on and return the trays to Zoë. Run the Regulate Cycle again. Once it is complete, Zoë will begin flow at the preset Organ-Chip culture conditions.	
Note	Avoid canceling the Regulate Cycle; however, if it is necessary, follow these steps:	
	Step	Action
	1	Zoë displays a progress bar of the status of the Regulate Cycle; below the progress bar is the Cancel option (see figure 18b).
	2	To cancel the Regulate Cycle, press the Dial Button to display the “Cancel confirmation” dialog (example below)  Zoë UI showing the Cancel Regulate screen
3	Rotate the Dial to highlight “Cancel Regulate” and press the Dial Button. Once the “Regulate Cycle Cancelled” appears on the Zoë UI use the Dial Button to click “Accept”. If cancelled, always rerun another complete Regulate Cycle before proceeding with your experiment.	

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Day 2+: Chip Maintenance and Sampling

Overview

Goals

- Maintain chips in Zoë
- Cell culture inspection
- Collect samples for analysis

Required Materials

- Chips in Pods
- Cell culture media

CAUTION



Failure to replenish media on time will cause air to be introduced into the Pod and chip, which ultimately results in cell death and may cause damage to Zoë Culture Module. Do not fill reservoir past 4 mL of the total volume during replenishment.

Steps

Step	Action
1	Pause Zoë by pressing the silver "Activation" button.
2	Remove the trays and place them into the BSC.
3	Visually inspect each chip for bubbles.
4	Using a microscope, assess the morphology and viability of cells in the chips. Capture representative images at 10X or 20X magnification at the following locations (see Figure 17): <ul style="list-style-type: none"> • Inlet Junction • Center of Channel • Outlet Junction
<p>Figure 17. Chip with marked locations for image capture.</p>	
5	Remove Pod lids and collect effluent from the Pod outlet reservoirs while not disturbing the Pod reservoir Vias.

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Overview, Continued

Steps, Continued

Step	Action
6	Gently aspirate any medium not collected for analysis, ensuring that a thin liquid film still covers the reservoir Vias so that no air is introduced into them.
7	Refill the Pod reservoirs with the appropriate fresh cell culture medium. Then, perform a Via wash by pipetting 200 μ L of the medium in the reservoir directly over the top of the Via to dislodge any bubbles.
8	Place the Pod lids back on and return the trays to Zoë.
9	Press the silver "Activation" button to resume pre-set Organ-Chip culture conditions. Zoë will engage when the "Activation" button glows blue.

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Part VI: Troubleshooting

Troubleshooting

Troubleshooting Table

Issue	Section	Step	Recommendation
Bubbles are present in channel	Any step related to chip handling, such as ECM coating and cell seeding.	Any step related to chip handling, such as ECM coating and cell seeding.	Wash the channel with the appropriate solution until all bubbles have been removed. If bubbles persist, it may be helpful to aspirate the channel dry and slowly re-introduce solution.
Bubbles in the ports upon introduction of media into the chip	Any step related to chip handling, such as ECM coating, and cell seeding.	Any step related to chip handling, such as ECM coating and cell seeding.	Dislodge bubbles using pipette tip or aspirate the channels and reintroduce appropriate media.
Media takes too long to pass through Steriflip	Chips to Pods and Pods to Zoë	Equilibration of Media	Vacuum pressure is not reaching -70kPa. Find an alternate vacuum source with the appropriate pressure.
Pods do not prime	Chips to Pods and Pods to Zoë	Prime Pods	If Pods do not prime on the first attempt, ensure that medium covers all Pods Vias, and run the Prime Cycle again. If the problems persist, record the Pod lot number, and replace it with a new Pod.
Screen is frozen or unresponsive	Chips to Pods and Pods to Zoë; Maintaining and Sampling	Any step related to Organ-Chip culture on Zoë	Power off Zoë and turn it on again. If the problem persists, contact our support team.
Pods are stuck in Zoë	Maintaining and Sampling	Any step related to Organ-Chip culture on Zoë	The Pod lid is not secured. Try wiggling the tray to the right and left as you slide it out while keeping it level. If the problem persists, contact our support team.
Pods not flowing properly or evenly/ Bubbles observed in chip	Maintaining and Sampling	Maintenance and Regulate	There is inherent variability with Zoë; however, large fluctuations and major flow issues primarily result from bubbles. To remove bubbles and allow for flow, remove the chip from the Pod, flush the chip with media, re-prime the Pod with media, and reconnect the chip to the Pod.

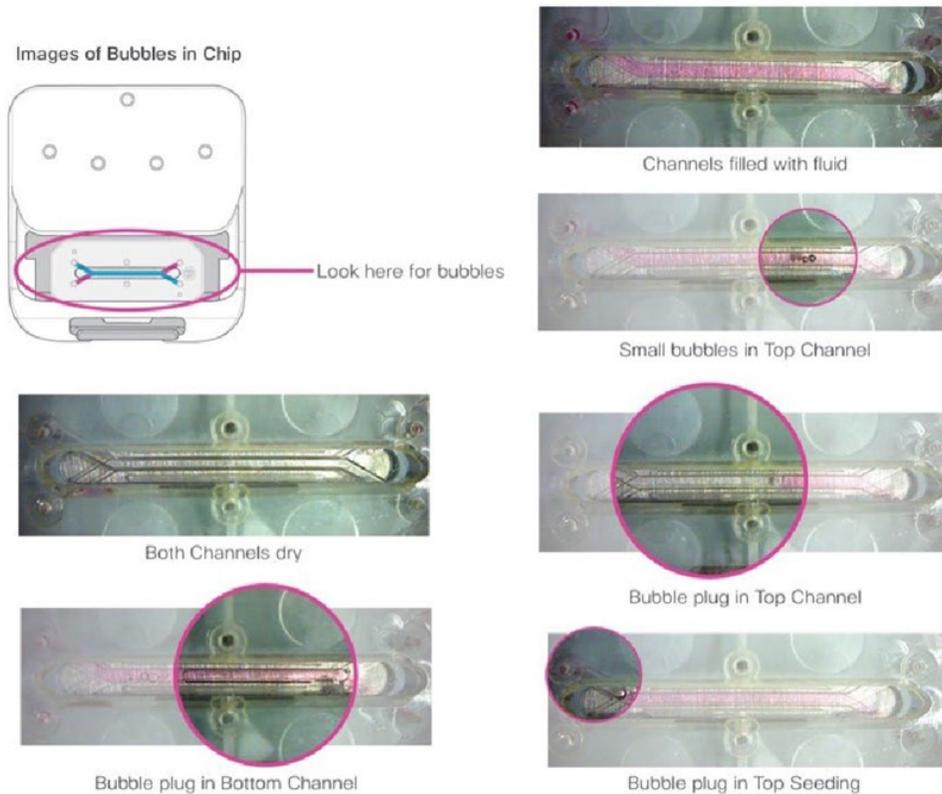
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Troubleshooting, Continued

Potential Root Causes of Bubbles If there is a high failure rate due to bubbles, or if bubbles are persistent, despite performing the above mitigation step (See Figure 18), check for the following:

If ...	Then ...
Medium is not sufficiently equilibrated before adding to Pods	Be sure to follow media preparations steps in section "Gas Equilibration of Media."
Vacuum for Steriflip too weak	Ensure that media passes through the Steriflip in ~10 seconds.
Incorrect Steriflip used	Confirm the correct Steriflip unit is being used (Millipore SE1M003M00).
Medium not warmed correctly before Steriflip step	Be sure to follow the media preparation steps in the section "Gas Equilibration of Media".
Insufficient priming occurring	Disconnect the chip and re-prime the Pod. Ensure media droplets are present in all ports.

Figure 18 Images of Bubbles in an Organ-Chip



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